

DIRECTION TO GAMING OPERATORS ABOUT THE COMPLETION OF VOID TRANSACTIONS

This advisory is directed to:

Gaming Lounge
Operators

Nominated
Employees &
Other
Compliance
Officers

Chief Executive
Officers

General
Managers

Front-line
Personnel

Other Relevant
Staff

Effective immediately, all gaming operators are required to discontinue the practice of conducting debit and credit card void transactions and prohibit any such future transaction, whether at the instruction or request of the customer, or for any other purpose or reason, once the card transaction has already benefited the customer.

Note: The Commission expects that in the normal course of your business, voiding of card transactions will take place if a legitimate error has occurred either on the part of your cashier or the customer.

Operators must also refrain from conducting debit and credit card void transactions for the sole purpose of maintaining physical cash at the location of the lounge.

The goal of the direction is to reduce the opportunity for any gaming lounge to be used as a means to facilitate money laundering/terrorism financing and to deter and prevent all possible AML/CFT risks associated with this activity, including the risks of:

- breaching and/or circumventing section 101A of the Proceeds of Crime Act (POCA)
- structuring
- collusion between customers and staff; and
- fraud

The Betting Gaming & Lotteries Commission (BGLC) will take enforcement action if a gaming operator is found to be in breach of this direction.

For more information:

☎ 876-630-1353
📞 876-224-2452

78cef Hagley Park Road, Kingston 10
info@bgcl.gov.jm | www.bgcl.gov.jm

